

NEWSLETTER

APRIL 2017

ISSUE 2

OPERATIONAL UPDATES

Reservations

Reservations are required for dogs attending daycare. Reservations allow for control with staff scheduling and enable us to plan the day.

- For clients who commit to a set routine we will assume you continue to require this unless you tell us otherwise.
- For clients who fluctuate their daycare, please can you confirm your next reservation either when you drop off/collect your dog, or by texting me towards the end of each working week with your reservation for the following week..
- For occasional clients, please provide as much notice as possible so that we can do our very best to accommodate your need.

Cancellations

Our cancellation policy is 24 hours notice, or you will be charged full fees. This policy allows us to plan the daycare, control staff scheduling and also prevents over/under booking.

Drop offs

Summer is hopefully just around the corner and as soon as the ground has dried up we will use the back play paddock.

We will continue to use the top bark chip area for the morning drop offs. So bring your pups in as usual, we will take them from you at the internal gates by the office, and as soon as all the dogs are in for the day, we will move over to the play paddock.

Collections

The daily routine is carefully organised for both maximum enjoyment and safety.

At 3.30 we bring the dogs that have been playing in the indoor arena outside, and they mix with the outside play group before all the dogs go into the snooze rooms at 4pm for naptime before they go home.

- If you intend on collecting your dog before 4pm please make sure we are aware of this, just so that we can ensure all the dogs don't get over excited and charge up to the gate when owners arrive to collect their dog.
- All play areas will be clear of dogs by 4pm so please continue to collect your dogs from us by the snooze rooms.

SAFETY

Safety is paramount at daycare, we request that non employees do not enter the play areas during times when the dogs are playing, unless we have invited you to do so. Please wait at the internal gates by the office for us to take your dog from you.

All clients must keep their dogs on a lead when entering or leaving daycare. The access lane to the farm can get very busy, so please be careful.

All dogs must wear collars rather than harnesses when at day care. We have found that harnesses tend to give the other dogs more material to grab hold of when playing!



EASTER

We are closed
Good Friday
14th April
and
Easter Monday
17th April

DOG OF THE MONTH



Ted is a beautiful Coton De Tulear x. He has the softest, fluffiest coat almost like a big fluffy cloud. He is such a softy and loves a fuss, however he could get a little snappy around other dogs when a bit anxious or over excited.

He comes to daycare regularly and has learned to calm down and relax around other dogs enjoying playing with his friends.

NAUGHTY DOG OF THE MONTH

We thought it would be funny to also include a naughty dog of the month!!

That title goes to the angelic looking Teddy



We've decided that he could pass as a teenage boy taking part in Parkour - Urban obstacle jumping. All he needs is a beeny hat and a skateboard.

Below is some evidence of his antics

