

# NEWSLETTER

APR / MAY / JUN 2023

ISSUE 15

## OPERATIONAL UPDATES

### Bookings

Please email our booking account **bookings@pawprintsdogdaycare.com** with your booking requests so that we can keep track of them

Please use our general email account for all other communications  
**info@pawprintsdogdaycare.com**

### Weather conditions

With the warmer weather heading our way for summer, please may I remind clients to bring in any cool jackets, mats, neckerchiefs or any other paraphernalia we can now get to help keep dogs cool in the warmer weather.

We will always take off/put back on according to the day's temperatures.

### Arrivals

Just a little note regarding drop offs in the morning.

Whilst we do our very best to take the dogs from you as quickly as possible, it can get a little hectic around the entrance area which is a small, confined area.

Some dogs need a little more space, some dogs are nervous around strangers, or children and some dogs that have a tendency to get over excited when coming in could potentially jump up on other clients.

So may I remind you to be considerate of others and give one another space. If possible, stay in the car park area until you can see the entrance is clear and then you can walk your dog into us.

This will also allow us time to have a quick chat with any of you, should there be any matter, private or otherwise, that we may need to discuss.

## Lunch

Please remember that if you wish your dog to have some lunch while with us, please pop it into tupperware boxes so we can keep it safe until lunchtime.

Obviously not all dogs need lunch, so don't worry if your dog doesn't usually have lunch. We feed dogs individually, decanting your lunch into slow feeders, snuffle mats etc and allow each dog however long they need to eat up before all dogs enjoy a little lunchtime nap.

# STAFF UPDATES

## Team updates - Team Leader

We've two team updates to announce. Sadly our beloved Beth has finally completed her MRes degree in Anthrozoology and is off on her travels again. This time New Zealand, via Hawaii.

Her time with us has been the longest she has stayed grounded, which is a testament to how much she has loved working at Pawprints, but her wings can't be clipped and yearning for travel has risen once again. Her last date with us will be June 15th and whilst we will all miss her sunny disposition and boundless enthusiasm im sure you will all join me in wishing her all the very best for her future.

Her replacement as Team Leader will be Emily who has been volunteering with us since January while she has been finishing her Human-Animal Interaction (BSc) degree at Hartpury University. Emily will work with us over the summer while we train her up into the team leader role. In the meantime Kiera will be working fulltime as team leader.

## Team updates - Activity Leader

We are creating a new role for Tegan starting in September as an Activity Leader. Her new role will involve providing direction and support to the team on various enrichment activities for the dogs. Monitoring and recording each dog's progress, aiming to continually develop the activities and enhance the team's skill set so that we can progress and develop our handling and training skills, as well as your dogs training.

It's an exciting new role for Tegan, and we are keen to see how this new position will help enhance our service platform and offering.



# GENERAL NEWS

## Enrichment activities - Muzzle training

Following on from a recent training event that the team had from a dog behaviourist, she suggested that a useful training activity is to get all dogs used to wearing muzzles. She said that many dogs have to wear one when they are at the vets and not being used to wearing a muzzle adds to the dogs stress. If more dogs were desensitised to them it would help reduce their stress should they ever have to wear one.

So we thought that this would be a useful training activity we could do with the dogs when they attend daycare. Our intention is only to desensitise the dogs to muzzles, not have them wearing it during the day.

So we will include this as part of our enrichment and training programme, but should any clients be uncomfortable with their dogs having this training, please do let me know and we will happily exclude them.

## Recent blogs

We've written a couple of blogs recently to help support our clients. Please visit our website to have a look. Our recent blogs have been:

- Joint Stiffness
- You are what you eat

Please let us know if these have been of any use for you and if there are any particular topics you feel may be useful to you

## Client reviews

Your feedback is always of help to us as a small business understanding both what we do well and what we could improve on.

Do please drop me an email with any comments you may have, or alternatively please leave us a review either on our facebook page, or on our google business page.